

# HICS and Hiccups

Epidemiologists Join the Hospital Incident Command System

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# Financial Disclosures

- ▶ **Kristina L. Spurgeon, MPH**
  - ▶ Employed by Kaiser Permanente

# Learning Objectives

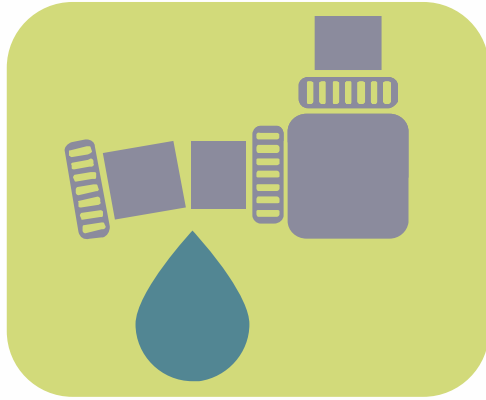
- ▶ Describe priority roles during a response
- ▶ Demonstrate the incident management process
- ▶ Describe how, where, and when epidemiologists fit into the HICS

# What Are You Worried About?

# How Do We Know Something Has Happened?



# What's Really Going On?



**Broken  
Water Pipe**



**Main Water  
Break**



**Massive  
Disruption**



**What Do  
You Think?**

# Are We Activating?

**Event**

**Is it safe?**

**Can we  
use daily  
operations?**

**How big is it?**

**Command  
Center**

# First Steps to Take



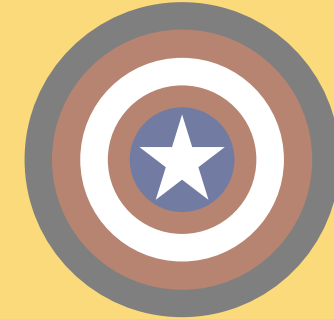
**The Command Center is open**

**How did you find out?**



**You join the Command Center**

**What's going on?**



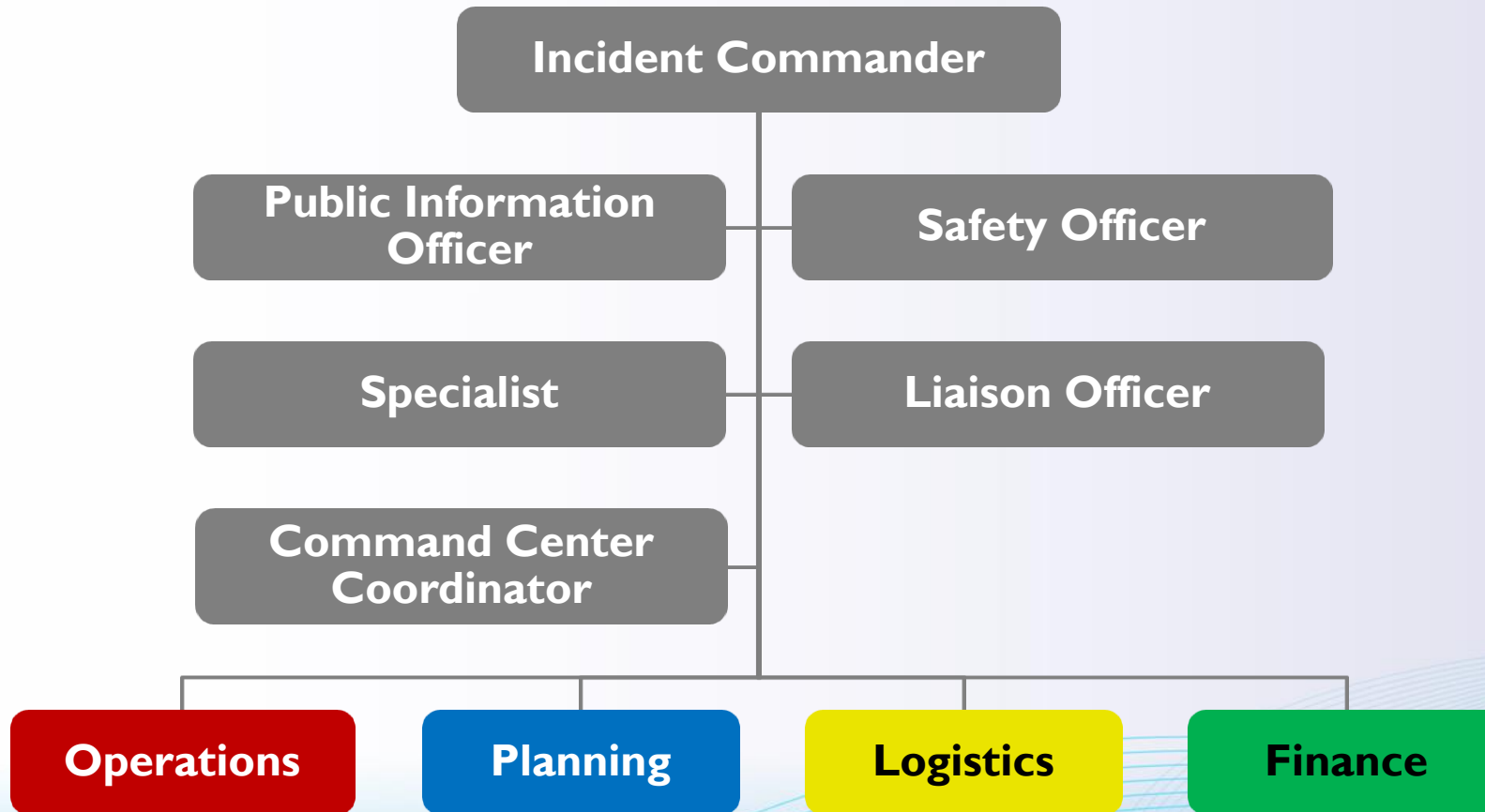
**You get a (new) job**

**What happens once you put on that vest?**



I **need** an incident commander;  
I am not **the** incident commander.

# Priority Roles



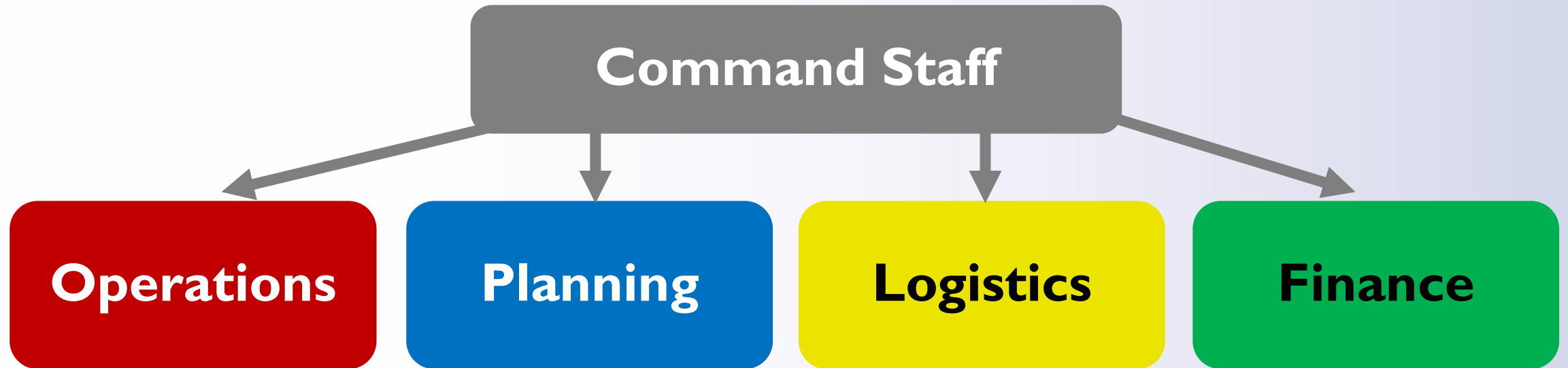
California Emergency Medical Services Authority. [www.emsa.ca.gov/Media/default/HICS/HIMT%20Chart\\_02.pdf](http://www.emsa.ca.gov/Media/default/HICS/HIMT%20Chart_02.pdf).

# General Responsibilities

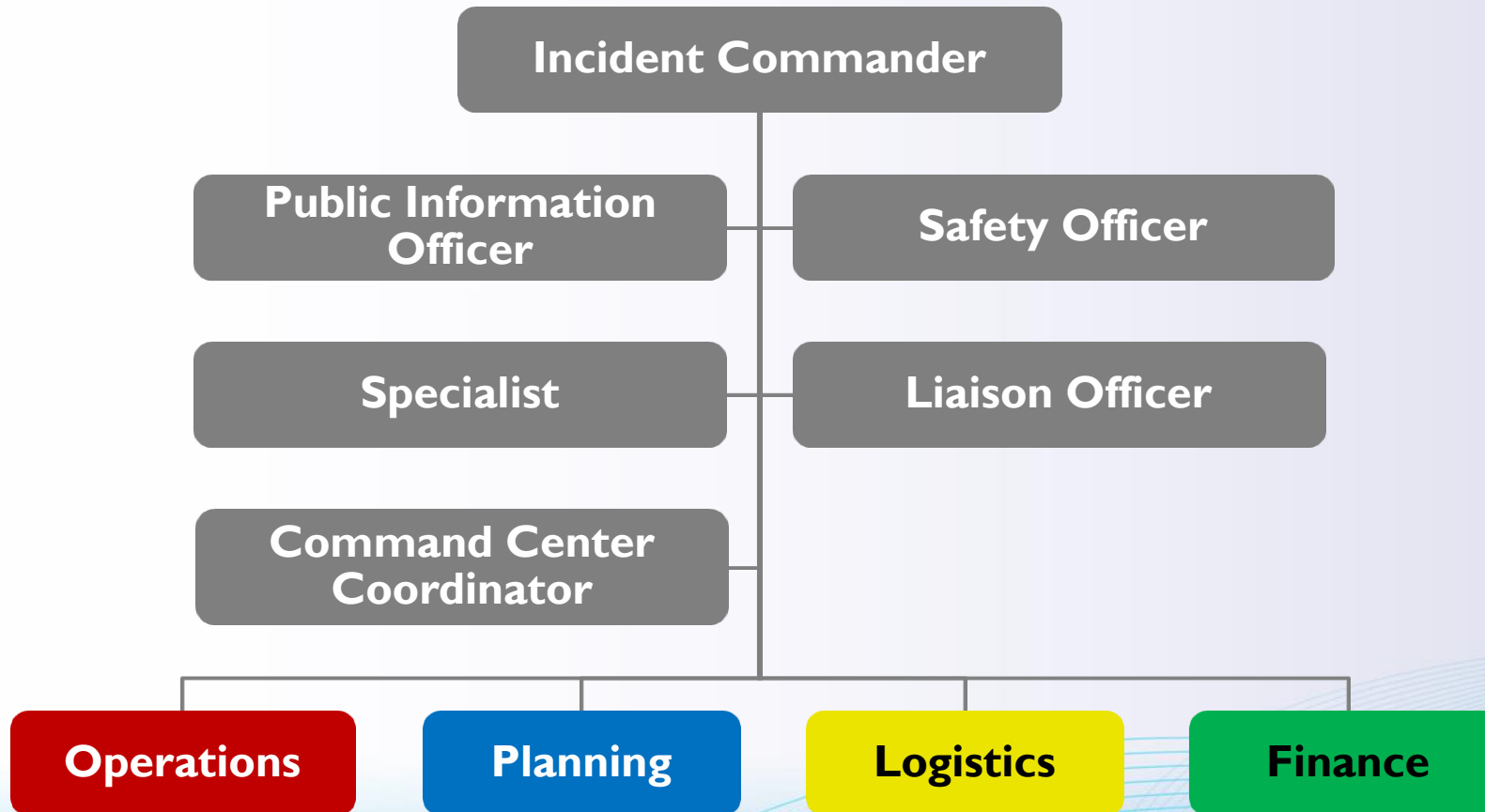


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# Where Might **EPI** Fit?

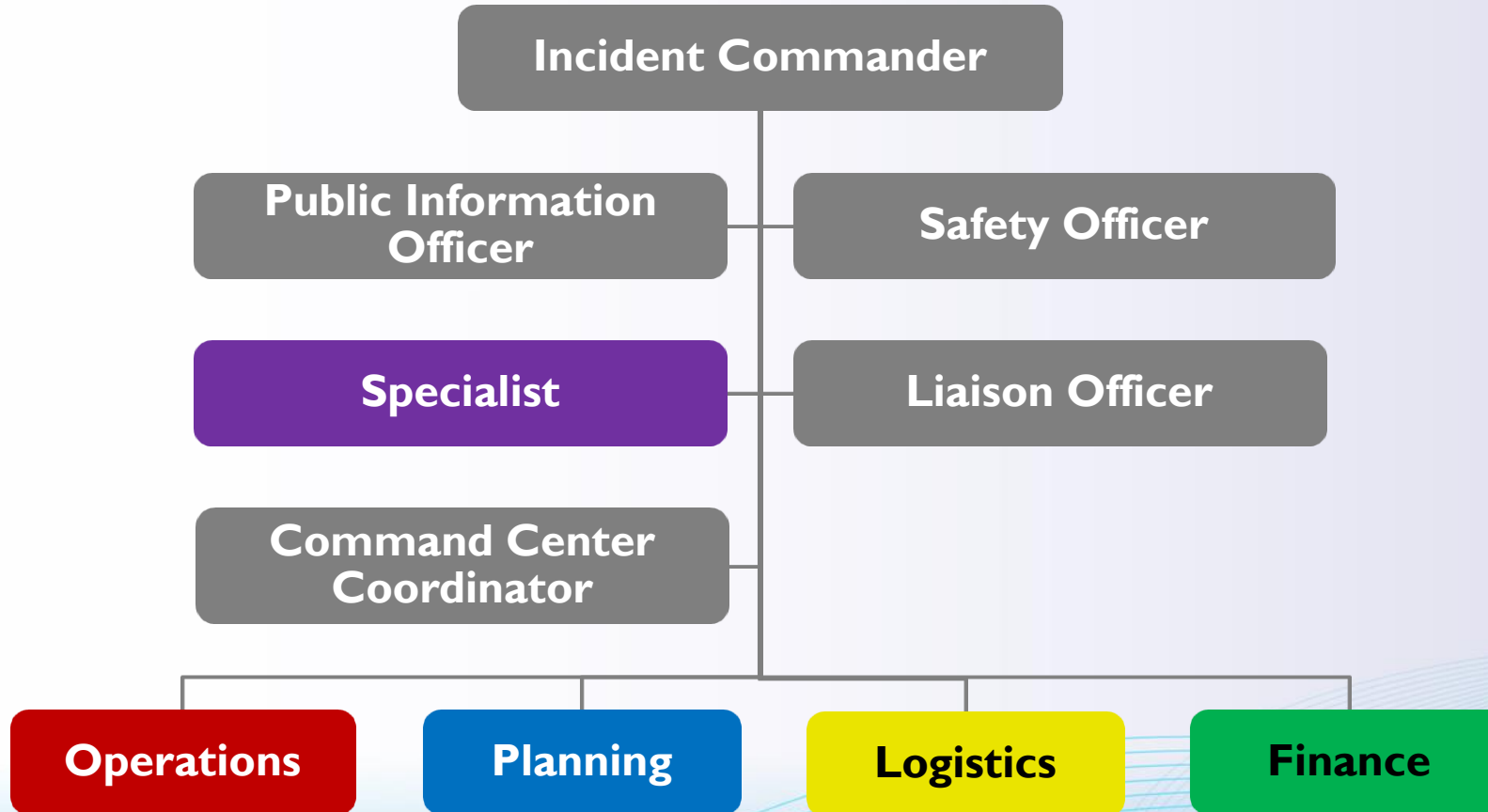


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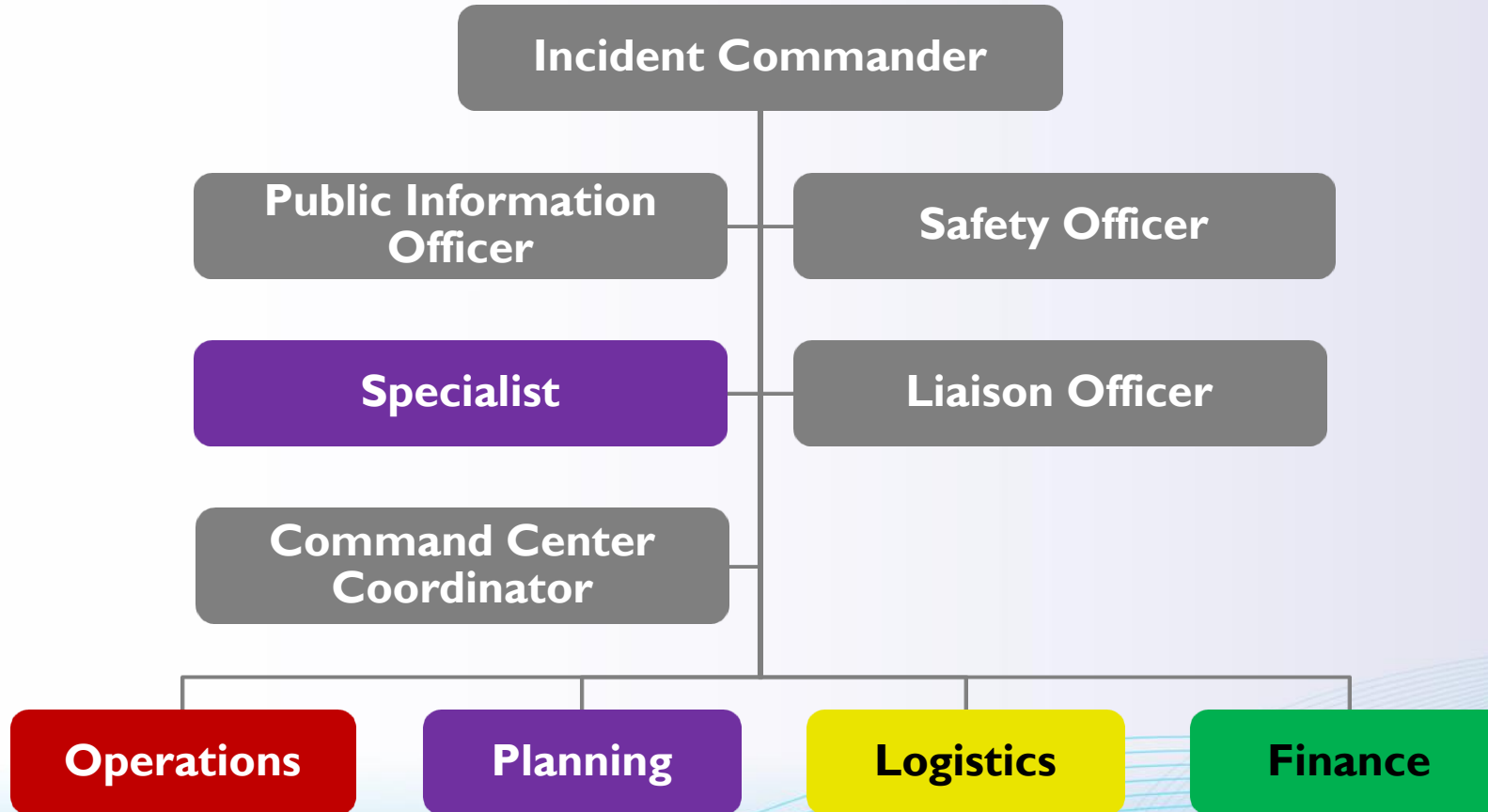
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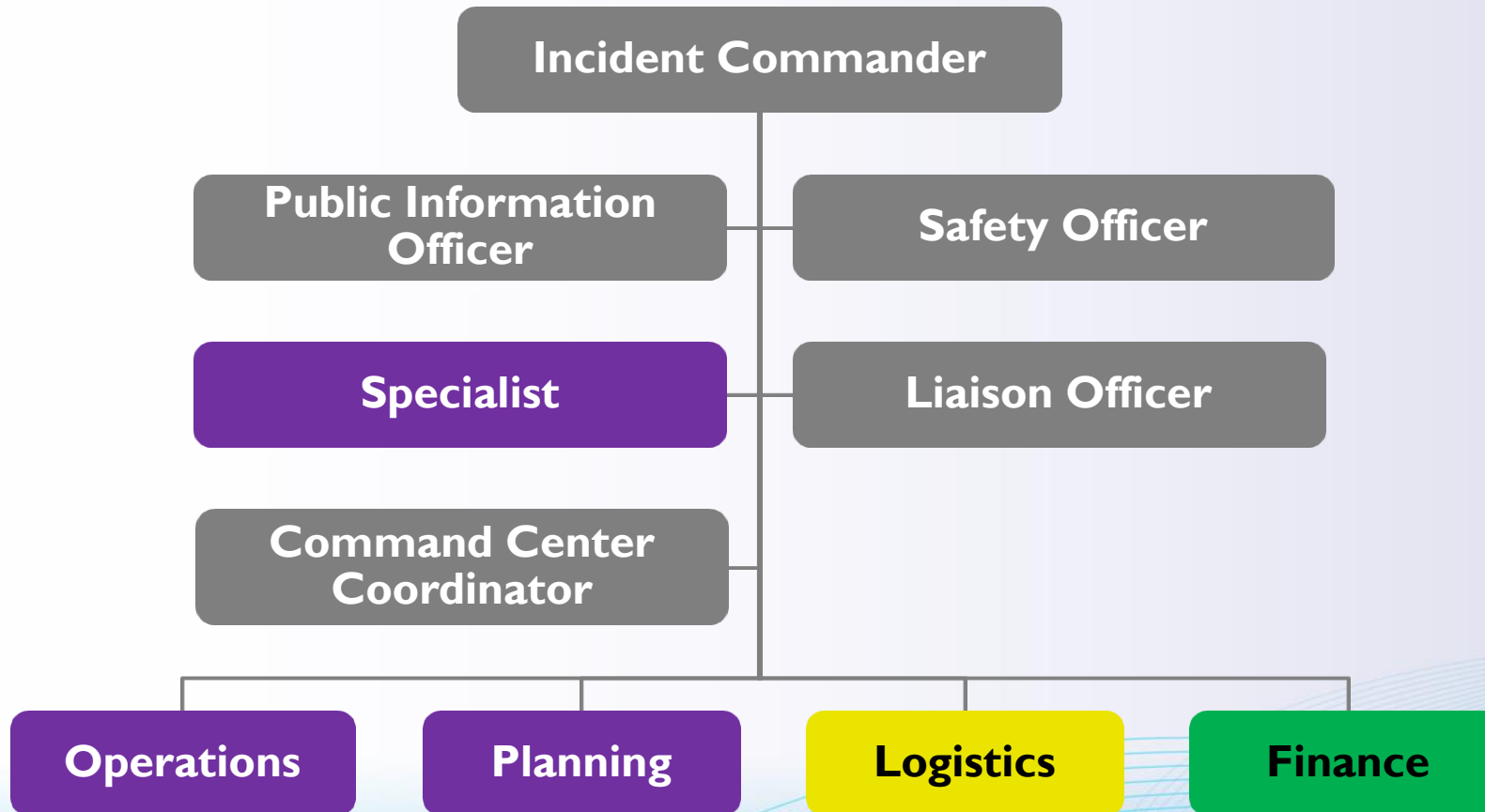
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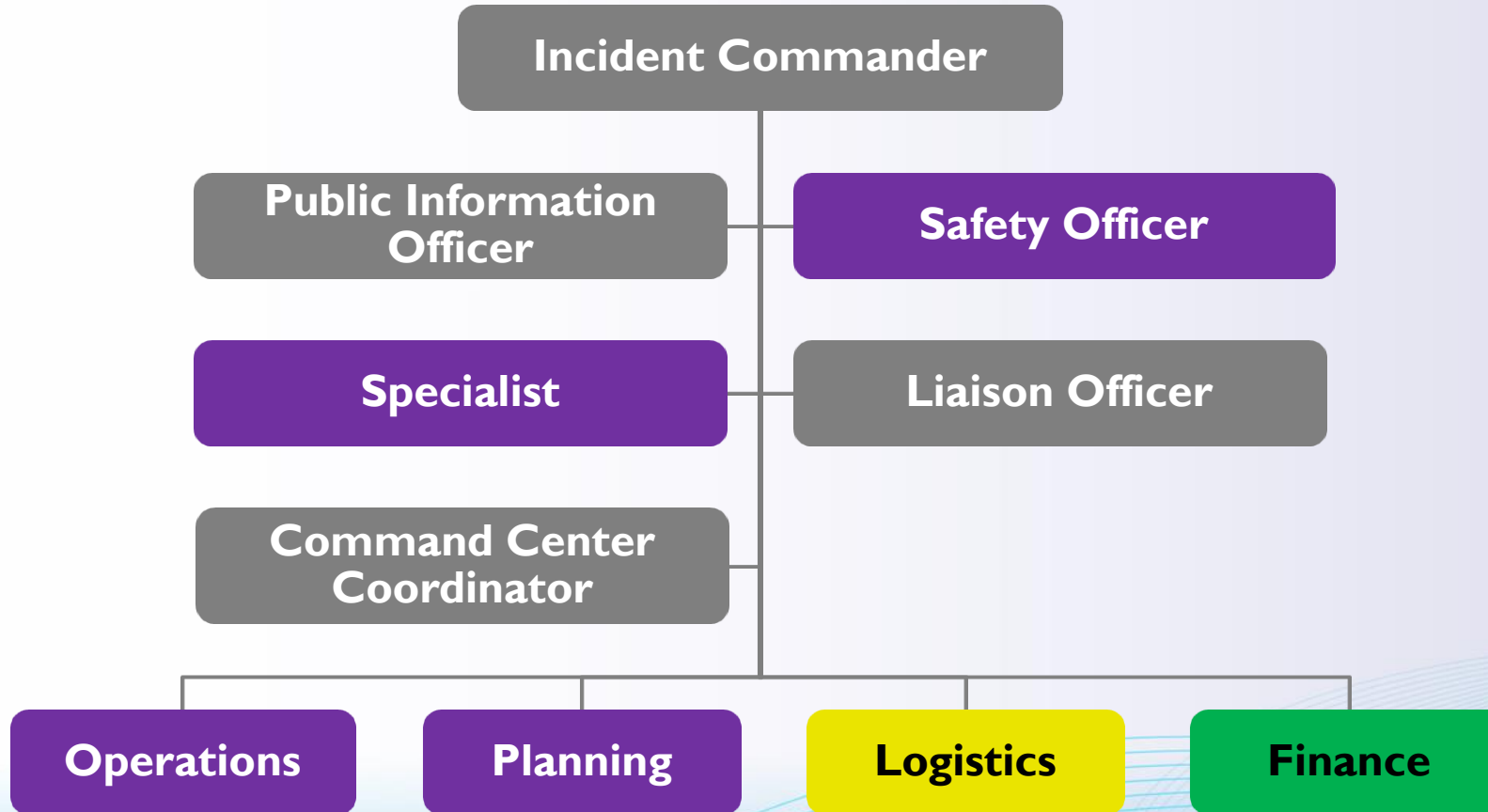
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# Incident Management—Start Here



## Assess the Situation

- **What happened?**
- **How has it impacted us?**



## Make a Plan

- **What are our priorities?**
- **How are we going to do it?**



## Communicate

- **Who needs to know?**
- **What do they need to know?**
- **How will we tell them?**

# Incident Management



**1**  
Assess the situation.



**2**  
Make objectives.



**3**  
Share the plan.



**4**  
Figure out how to implement the objectives.



**5**  
Go do it. Be safe.



**6**  
Reconvene the team. Report, assess, and review progress/challenges.



**7**  
Add or modify objectives as needed.



**8**  
Share the new plan. Continue to employ or modify strategies.



**9**  
Repeat steps 6-8 until the issue is resolved.

# Incident Management



# Summary of Steps

Action	Primary Section
1. Assess the situation.	Planning
2. Make objectives (and write it down).	Planning
3. Share the plan.	Everyone
4. Figure out how to implement the objectives.	Everyone
5. Go do it. Be safe.	Operations/Everyone
6. Reconvene the team: schedule and hold a briefing. Report, assess, and review progress/challenges.	Planning
7. Add or modify objectives as needed.	Planning
8. Share the new plan. Continue to employ or modify strategies.	Everyone
9. Repeat steps 6-8 until the issue is resolved.	Planning

# Let's Practice



Library of Congress. [www.loc.gov/pictures/item/98517931](http://www.loc.gov/pictures/item/98517931).

# Additional Resources

- ▶ Surge Planning Checklist. California Hospital Association. [www.calhospitalprepare.org/surgechecklist](http://www.calhospitalprepare.org/surgechecklist)
- ▶ Technical Resources, Assistance Center, and Information Exchange (TRACIE). U.S. Department of Health & Human Services Office of the Assistant Secretary for Preparedness & Response (ASPR). [asprtracie.hhs.gov/](http://asprtracie.hhs.gov/)
- ▶ Emergency Management Resources. The Joint Commission. [www.jointcommission.org/emergency\\_management.aspx](http://www.jointcommission.org/emergency_management.aspx)
- ▶ CMS Emergency Preparedness Rule: Resources at Your Fingertips. Centers for Medicare & Medicaid, U.S. Department of Health & Human Services ASPR. [asprtracie.hhs.gov/documents/cms-ep-rule-resources-at-your-fingertips.pdf](http://asprtracie.hhs.gov/documents/cms-ep-rule-resources-at-your-fingertips.pdf)
- ▶ Healthcare Preparedness Capabilities National Guidance for Healthcare System Preparedness. U.S. Department of Health & Human Services ASPR. [www.phe.gov/preparedness/planning/hpp/reports/documents/capabilities.pdf](http://www.phe.gov/preparedness/planning/hpp/reports/documents/capabilities.pdf)
- ▶ Hospital Incident Command System. California Emergency Medical Services Authority. [www.emsa.ca.gov/disaster\\_medical\\_services\\_division\\_hospital\\_incident\\_command\\_system\\_resources](http://www.emsa.ca.gov/disaster_medical_services_division_hospital_incident_command_system_resources)
- ▶ HICS for Small Hospitals Documents. Association of Healthcare Emergency Preparedness Professionals. [ahepp.site-ym.com/?page=IncidentCommand](http://ahepp.site-ym.com/?page=IncidentCommand)
- ▶ Healthcare Organization Emergency Operations Plan. U.S. Department of Health & Human Services. [www.phe.gov/Preparedness/planning/mscc/handbook/chapter1/Pages/emergencymanagement.aspx](http://www.phe.gov/Preparedness/planning/mscc/handbook/chapter1/Pages/emergencymanagement.aspx)  
[www.phe.gov/Preparedness/planning/mscc/handbook/chapter2/Pages/hcoemergen.aspx](http://www.phe.gov/Preparedness/planning/mscc/handbook/chapter2/Pages/hcoemergen.aspx)
- ▶ National Incident Management System (NIMS) and NIMS training programs. U.S. Department of Homeland Security. [training.fema.gov/nims/](http://training.fema.gov/nims/)
- ▶ NIMS Implementation for Healthcare Organizations Guidance. U.S. Department of Health & Human Services ASPR. [www.phe.gov/Preparedness/planning/hpp/reports/Documents/nims-implementation-guide-jan2015.pdf](http://www.phe.gov/Preparedness/planning/hpp/reports/Documents/nims-implementation-guide-jan2015.pdf)
- ▶ Hospital All-Hazards Self-Assessment. Centers for Disease Control and Prevention. [www.cdc.gov/phpr/healthcare/documents/hah\\_508\\_compliant\\_final.pdf](http://www.cdc.gov/phpr/healthcare/documents/hah_508_compliant_final.pdf)